



STAYING AHEAD OF THE GAME IN EXTRAORDINARY TIMES

The release of the **13th annual IGT Sustainability Report** continues the company's longstanding practice of reporting transparently on its efforts to **advance the goal of socially responsible corporate citizenship.**

The COVID-19 pandemic may have presented the world with extraordinary challenges, but IGT remains focused on its commitment to responsible and sustainable practices. The company's newly released 2019 Sustainability Report celebrates the efforts of IGT people around the world to help customers and communities stay ahead of the game and create value for the wide range of IGT stakeholders.

As detailed in the report, IGT continues to fulfill its promise to deliver unrivaled gaming experiences that engage players and drive growth. And the company's commitment to employees' well-being, high standards of integrity and ethical conduct, and Diversity and Inclusion (D&I) are central to IGT's ongoing pledge to grow sustainably.

IGT's corporate social responsibility strategy is centered on four key pillars: Valuing our People, Advancing Responsibility, Supporting our Communities, and Fostering Sustainable Operations. Following are highlights from the new report:



Valuing our People

IGT supports a fair, inclusive culture where all employees feel valued, respected, and engaged.

In 2019, the company's Office of Diversity and Inclusion expanded its number of employee Diversity & Inclusion Groups (DIGs) from two to five. In addition to the Pride with IGT LGBTQ+ group, and the WIN with IGT Women's Inclusion Network group, 2019 saw the addition of Super Abilities at IGT, which empowers and promotes the rights of people with disabilities; Military Veterans at IGT; and a group for employees age 50 and over. The Office of Diversity and Inclusion also added four regional D&I Councils – EMEA, Asia Pacific, Italy, and Latin America and Caribbean – to strengthen and enhance the work of the Global D&I Council.

Professional Development is one of the most important elements for the success of an organization, as every employee's skills and know-how are key to reaching the business goals. IGT's commitment to this effort includes Individual Development Plans, a global learning program for managers, and customized training to support employee development and continually improve the company from within.



Advancing Responsibility

IGT is committed to player protection and product integrity. In 2019, the company joined the Global Lottery Monitoring System, as well

as the Sports Wagering Integrity Monitoring Association, to support responsible gaming in the betting vertical by addressing concerns around match-fixing and continuous monitoring.

As the only supplier with three business operations certified by WLA and G4 for its commitment to Responsible Gaming, IGT is intently focused on player protection. Through its comprehensive responsible gaming program, IGT contributes features and capabilities to promote safer gambling and prevent under-age play. To protect data, a robust security incident management system is enacted to prevent cyberattacks 24 hours a day.



Supporting our Communities

IGT supports communities where it operates through corporate programs that align with the nine out of 17 United Nations Sustainable Development Goals (SDGs) that the company committed to in 2018. IGT's Community Ambassador program focuses on community engagement at the local level while aligning with global giving efforts.

The company's flagship community initiative, the Afterschool Advantage Program, has provided non-profit community agencies and public schools with more than 300 digital learning centers in the past 20 years to help underserved children gain critical, competitive skills, further supporting the SDGs. In 2019, IGT refreshed the program to support inclusive and equitable quality education and future employment with an emphasis on Science, Technology, Engineering, Arts, and Math (STEAM).

Employee-driven giving programs complement the corporate programs by supporting the local causes that are important to individual employees.



Fostering Sustainable Operations

Effective and reliable monitoring systems allow IGT to assess its progress in continually improv-

ing the company's environmental management systems and reducing its environmental impact. IGT has continued to increase the boundaries and accuracy of its greenhouse gas (GHG) emission monitoring and reporting through a web-based tool. In 2019, 227 sites were involved in the data collection, covering 100% of IGT's active locations. The company continued its commitment to reducing CO₂ emissions and waste, increased recycling efforts at its Reno manufacturing facility, implemented efficient lighting schedules to save energy at the Las Vegas campus, and successfully lowered emissions for Lottomatica in Italy by using remote

As a new year begins, IGT continues to look ahead, connecting players around the world with best-in-class solutions that respect both people and the environment, while delivering excellence to keep gaming fun and safer for all.

For more information, download the [IGT 2019 Sustainability Report](#), available now on [IGT.com](#).

troubleshooting for point of sale terminals. IGT also received an FTA Sustainability Excellence Award for implementing a volatile organic compound reduction program in the flexographic printing operation at the instant ticket printing facility in Lakeland, Florida, transitioning from solvent inks to a full water-based ink system.

The company extends its commitment to fostering sustainable operations to suppliers, who must meet high economic, ethical, and environmental standards as outlined in the company's Supplier Code of Conduct. ■



WE ARE COLLABORATIVE

Consideriamo prioritari i **bisogni dei nostri clienti** e ci impegniamo nel creare partnership durature e sostenibili sia all'interno che all'esterno dell'azienda. Ricerchiamo continuamente **nuove opportunità** attraverso la collaborazione, l'attenzione alle esigenze degli altri, sviluppando, **mantenendo** e **consolidando** relazioni di valore.

WE ARE IGT

I think the meaning of Sustainability for our future will absolutely coincide with a preservation of the environment and the human community. Business should find a new way to be performed in order to re-create a harmonious balance between economy and the planet.

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